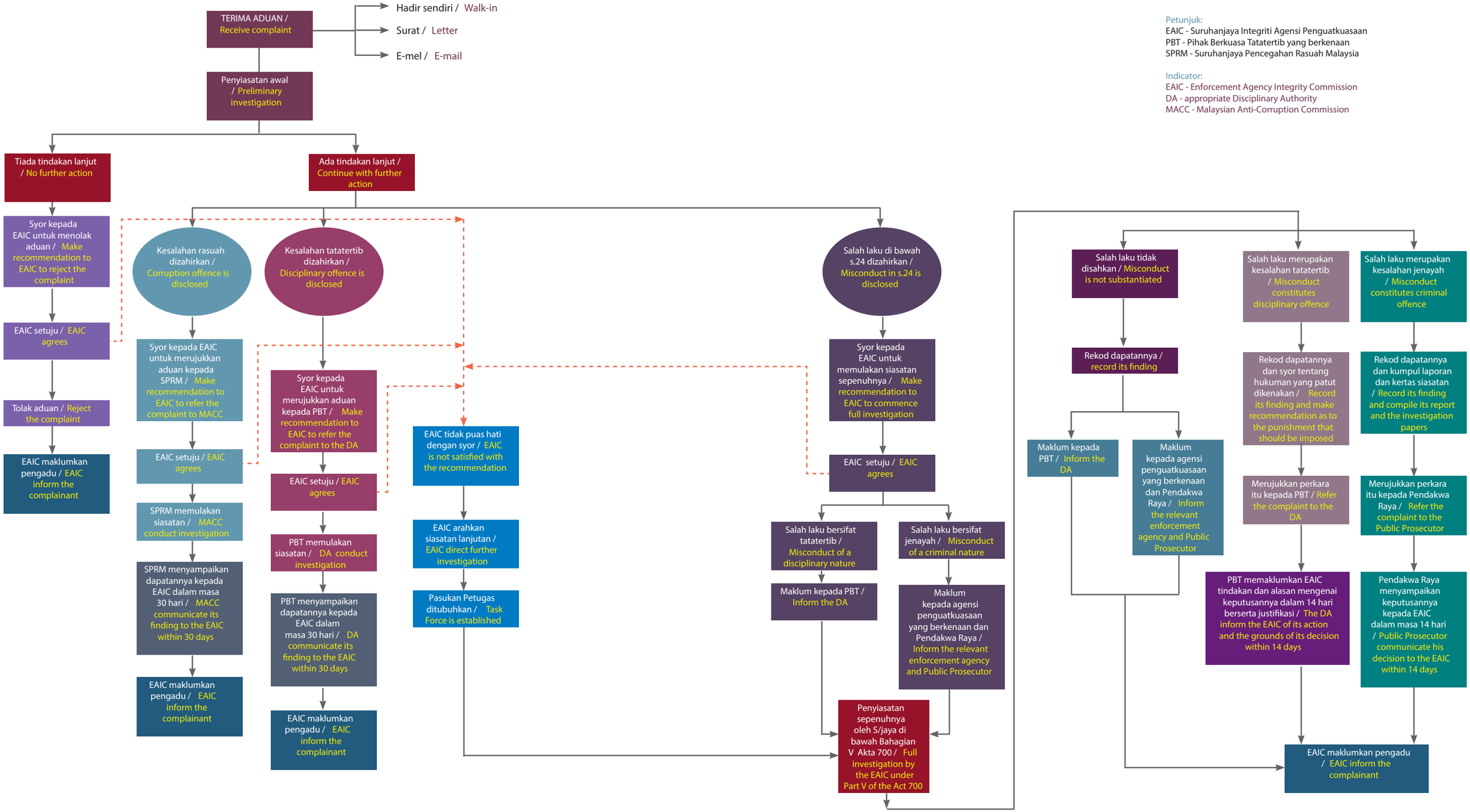
(CARTA ALIRAN PENGURUSAN ADUAN)
(COMPLAINTS MANAGEMENT FLOW CHART)



Petunjuk:
EAIC - Suruhanjaya Integriti Agensi Penguatkuasaan
PBT - Pihak Berkuasa Tatatertib yang berkenaan
SPRM - Suruhanjaya Pencegahan Rasuah Malaysia

Indicator:
EAIC - Enforcement Agency Integrity Commission
DA - appropriate Disciplinary Authority
MACC - Malaysian Anti-Corruption Commission