

**CLIENT CHARTER ACHIEVEMENT
ENFORCEMENT AGENCY INTEGRITY COMMISSION
YEAR 2024**

CLIENT CHARTER	ACHIEVEMENT (%)											
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
1 Notification of complaints received shall be issued within 1 working day after the Complaints Committee Meeting is held.	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
2 Notification of the results of the Investigation Findings Report shall be issued within 1 working day after the Meeting of the Commission is held.	-	100%	100%	50%	100%	100%	-	100%	100%	100%	-	50%

Note:

*(-) Tiada Mesyuarat Suruhanjaya bersidang pada bulan Jan 2024 menyebabkan tiada LDS diputuskan pada bulan tersebut.

1 LDS yang dibawa ke Mesyuarat Suruhanjaya pada bulan April 2024 ditangguhkan keputusan bagi LDS tersebut untuk tindakan siasatan lanjut oleh Pegawai Siasatan EAIC.

Tiada LDS dibawa ke Mesyuarat Suruhanjaya Bil. 6/2024 (bertarikh 21/7/2024), Mesyuarat Suruhanjaya Bil. 7/2024 (bertarikh 12/8/2024) dan Mesyuarat Suruhanjaya Bil. 10/2024 (bertarikh 12/11/2024).