

**CLIENT CHARTER ACHIEVEMENT  
ENFORCEMENT AGENCY INTEGRITY COMMISSION  
YEAR 2026**

No.	Client Charter EAIC	Jan	Feb	Mar	Apr	May	June	Jul	Aug	Sept	Oct	Nov	Dec
1	<b>Notification of complaints received</b> shall be issued within <b>1 working day</b> after the Complaints Committee Meeting is held	Number of complaints received	65	69									
		Number of notification of complaints issued within 1 working day to the Complainant	65	69									
		Number of notification of complaints issued exceeded 1 working day to the Complainant	0	0									
		<b>Percentage of Achievement (%)</b>	<b>100%</b>	<b>100%</b>									
2	<b>Notification of the results of the Investigation Findings Report (LDS)</b> shall be issued within <b>1 working day</b> after the Meeting of the Commission is held	Number of Investigation Findings Reports (LDS) brought into Meeting of the Commission	4	4									
		Number of notifications of the results of the Investigation Findings Reports (LDS) issued within 1 working day to the Complainant	2	4									
		Number of notifications of the results of the Investigation Findings Reports (LDS) issued exceeded 1 working day to the Complainant	0	0									
		<b>Percentage of Achievement (%)</b>	<b>50%</b>	<b>100%</b>									

Note:

- 1 A total of 4 LDS were brought to the Meeting of the Commission No. 1/2026 which convened on 6/1/2026. However, only 2 LDS were decided on recommendations and 2 LDS had its decision postponed for further investigation.