

**CLIENT CHARTER ACHIEVEMENT
ENFORCEMENT AGENCY INTEGRITY COMMISSION
YEAR 2026**

No.	Client Charter EAIC	Jan	Feb	Mar	Apr	May	June	Jul	Aug	Sept	Oct	Nov	Dec
1	Notification of complaints received shall be issued within 1 working day after the Complaints Committee Meeting is held	Number of complaints received	65	69	84	65	81	76	101				
		Number of notification of complaints issued within 1 working day to the Complainant	65	69	84	65	81	76	101				
		Number of notification of complaints issued exceeded 1 working day to the Complainant	0	0	0	0	0	0	0				
		Percentage of Achievement (%)	100%	100%	100%	100%	100%	100%	100%				
2	Notification of the results of the Investigation Findings Report (LDS) shall be issued within 1 working day after the Meeting of the Commission is held	Number of Investigation Findings Reports (LDS) brought into Meeting of the Commission	4	4	-	1	1	1	-				
		Number of notifications of the results of the Investigation Findings Reports (LDS) issued within 1 working day to the Complainant	2	4	-	1	0	0	-				
		Number of notifications of the results of the Investigation Findings Reports (LDS) issued exceeded 1 working day to the Complainant	0	0	-	0	0	0	-				
		Percentage of Achievement (%)	50%	100%	-	100%	0%	0%	-				

Note:

- 1 A total of 4 LDS were brought to the Meeting of the Commission No. 1/2026 which convened on 6/1/2026. However, only 2 LDS were decided on recommendations and 2 LDS had its decision postponed for further investigation.
- 2 A total of 1 LDS were brought to the Meeting of the Commission No. 5/2026 which convened on 5/5/2026. However, that 1 LDS had its decision postponed for further action by Operations Division & Policy and Strategic Planning Division.
- 3 A total of 1 LDS were brought to the Meeting of the Commission No. 6/2026 which convened on 9/6/2026. However, that 1 LDS had its decision postponed for further investigation.